



# The 1502 *Bulletin*

SBA'S FISCAL & TRANSFER AGENT

*Keeping you informed on SBA Form 1502 Reporting*

*November 2003*

**Edition # 37**



Colson Services Corp. is pleased to announce that effective immediately, Lenders may transmit their ten (10) business days prepayment notification (10-Day Notice), as required by SBA Form 1086, electronically. The e-mail address for the 10-Day Notice is:

[10daynotice@colsonservices.com](mailto:10daynotice@colsonservices.com)

An outstanding feature of this new method is that you will automatically receive an e-mail confirming our receipt of your notice. This confirmation will satisfy Lenders' responsibility to verify receipt by FTA, per the 1086. Please include the SBA loan number in the "Subject" field of your e-mail.

In addition to this service enhancement, the SBA 7(a) Payoff Lender Help Desk has been incorporated into our Customer Service Department. By simply calling our toll free number at 877-245-6159, you can reach any of our representatives to answer your payoff and/or reporting questions.

If you have any questions regarding this e-mail address, please contact Customer Service.

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## **SBA 7(a) Customer Service Survey**



Our SBA 7(a) Sold and Unsold Loans Customer Service Surveys have received excellent response rates. We wish to thank those of you that have already responded.

The deadline for responses is November 10, 2003. If you have not responded to our survey and wish to provide us with your e-mail address and feedback, we encourage you to visit our website at [www.colsonservices.com](http://www.colsonservices.com).